

Particulars

About Your Organisation

1.1 Name of your organization

Oriflame Cosmetics Global S.A.

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

4-0135-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- Home & Personal Care Goods

Operations and Certification Progress

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

- Applies Globally

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- Applies Globally

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

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2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

3,930

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

3,930

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	3,602.00
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	-	-	-	328.00
2.3.4 Segregated	-	-	-	-
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	-	-	-	3,930.00

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies ? (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

2.5.1 Africa	100%
2.5.2 Australasia	--
2.5.3 China	100%
2.5.4 Europe (incl.Russia)	100%
2.5.5 India	100%
2.5.6 North America	100%
2.5.7 South America	100%
2.5.8 Indonesia	100%
2.5.9 Malaysia	--
2.5.10 Middle East	100%
2.5.11 Rest of Asia	100%

Time-Bound Plan**3.1 Date of first supply chain certification (planned or achieved)**

2010

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2010

3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?**3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2010

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?

Applies Globally

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

Yes

3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?

No

Please explain why

In 2012 Oriflame was the first company in the world to produce a foaming product (Swedish Spa Refreshing Shower Gel 21876) that contained RSPO (Roundtable on Sustainable Palm Oil) segregated certified sustainable palm oil and had the RSPO trademark. The product is no longer available in our product portfolio.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

In order to expand and deepen its work on sustainability, Oriflame adopted a new comprehensive sustainability strategy in 2013, with a broader set of commitments covering product development, social issues and environmentally focused targets. Through this new strategy, Oriflame committed to source renewable and sustainable materials whenever possible.

Regarding Palm Oil, Oriflame has set several commitments. We will keep on implementing actions during the year in order to comply with them.

The 2018 progress is as follows:

- Source 100% certified sustainable palm oil by physical supply chain by 2020.

Deadline: 2020

2017 progress: On track

We continued to take steps in supporting the production and usage of sustainable oil palm products. In 2017 over 8% of oil palm products used in our finished goods was certified sustainable by Mass Balance (a similar volume as during 2016). The remaining usage was covered by RSPO Credits. In 2018 we will continue to work with our suppliers to increase the porportion of Mass Balance palm oil further.

- Promote sustainable palm oil by purchasing RSPO credits to cover 100% of our consumption.

Deadline: ongoing

2017 progress: completed

We purchased RSPO Credits to cover the 2017 remaining balance, ensuring 100% coverage. The plan is to continue doing so for 2018.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

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Application of Principles & Criteria for all members sectors

7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: Water, land, energy and carbon footprintsUploaded file: [M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

Related link: corporate.oriflame.com/SUSTAINABILITY/Planet/Air/ Land Use Rights Ethical conduct and human rightsUploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

Related link: http://corporate.oriflame.com/About_Oriflame/Code-of-Conduct/ Labour rightsUploaded file: [M-Policies-to-PNC-laborrights.pdf](#)

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Related link: corporate.oriflame.com/SUSTAINABILITY/People-/Human-Rights1/ Stakeholder engagement None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

We encourage conscious consumer decisions by transparent communication in English of our palm oil strategy and benefits of RSPO certified material on our website and sustainability report.

Report file: [M-Practice-Guidelines.pdf](#)Related link: corporate.oriflame.com/SUSTAINABILITY/Planet/Sourcing/

GHG Footprint**8.1 Are you currently reporting any GHG footprint?**

Yes

Report file: [M-GHG-Emissions-Report.pdf](#)Related link: corporate.oriflame.com/SUSTAINABILITY/Planet/Air/

Support for Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

While in the past we have been restricted in moving forward quickly towards our target due to lack of availability and significantly higher cost of certified sustainable derivatives, our plan is now to accelerate our uptake as we get closer to our 2020 deadline.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Oriflame is actively participating in RSPO working groups representing consumer good manufacturers. We have contributed to the cosmetics industry sector by organizing workshops in which we share lessons learned and discuss future steps and opportunities. - In 2017, we actively took part in RSPO activities. We are members of the T&T standing committee and formed part of the review bodies for SCC and C&C. - In addition we presented Oriflame to members of the Polish cosmetics society as a case study on the benefits of membership of RSPO and the need for sustainable palm oil in 2014 and to BM Trada who are the main certifying body in UK & Ireland for consumer goods manufacturers during 2015. - In October 2015 the Swedish Initiative on Sustainable Palm Oil in Cosmetics and Detergents was launched with Oriflame as one of the co-initiators. - In 2012 Oriflame became the first company in the world to produce a foaming product (Swedish Spa Refreshing Shower Gel (21876)) that contains RSPO segregated certified sustainable palm oil and bears the RSPO trademark. - We aspire to increase our commitment and use over the next few years to demonstrate our support towards RSPO certified sustainable palm oil in order to contribute to the preservation of our natural resources. - In the WWF Palm Oil Scorecard 2016 Oriflame scored 9/9, placing us with the best in the industry.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- Uploaded files:
[2016_Sustainability_Report.pdf](#)

Link: corporate.oriflame.com/SUSTAINABILITY/Planet/Sourcing/
